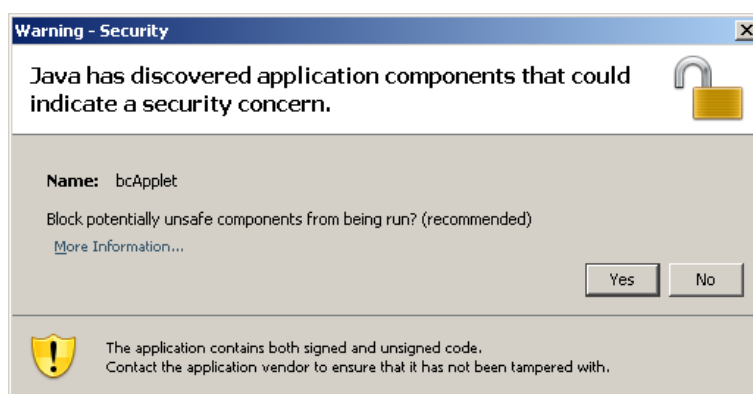


MyLO Error: Java has discovered application components that could indicate a security concern

While attempting to run Java based applet or application from MyLO (Blackboard Vista), a security warning dialog box appears:

Cause: Signed Java Web Start applications and applets that contain signed and unsigned components could potentially be unsafe unless the mixed code was intended by the application vendor.

As of the Java SE 6 Update 19 release, when a program, like MyLO, contains both signed and unsigned components, a warning dialog is raised.



If you click **Yes** the application or applet, such as that used when adding attachments for assignment submission in MyLO, will stop working.

The appropriate choice for MyLO users is to select No.

Mixed code protection option for users

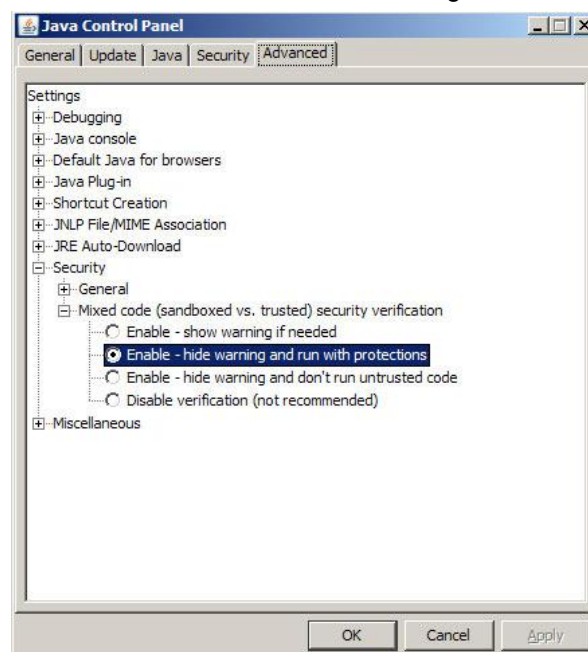
User can manage how mixed code programs are handled via the Java Control Panel. The following screen shot shows the four levels of control available. See the Mixed code heading towards the bottom of the Java Control Panel.

Note: To access the Java Control Panel go to:
Start menu > Control Panel > Java Control Panel.

Choose the following option for MyLO:

Select the Advance tab
Select Security settings
Select Mixed code
Select 'Enable – hide warning and run with protections

A security patch will be applied to the MyLO application as soon as possible to resolve the issue for all users.



Still having trouble

If you are still having trouble accessing you MyLO resources please contact the Service Desk; *Phone:* 03 6226 1818 or 1300 304903 (Local call charge from within Tasmania, mobiles excepted) or service.desk@utas.edu.au