Connecting to the wireless network

University of Tasmania wireless internet access is through Eduroam. The previous system, UConnect, is being phased out during 2015. Eduroam is available at all Australian Universities and research institutions and is also used at participating research and education institutions across 70 countries world-wide.

1. Finding the network

On Windows, left-click on the wireless icon in the toolbar beside the clock (as shown below), and select Eduroam.

![Wireless icon on Windows](image)

On a Mac, click on the Wireless network connection in the top-right of your desktop (as below), and select Eduroam.

![Wireless icon on Mac](image)

For tablets and smartphones, go to the list of networks in wifi settings and click on Eduroam.

2. Enter your details

USERNAME: For all devices enter your University of Tasmania email address as the username.

Students: Your email address will usually be username@utas.edu.au, but if you have ever been a staff member at the University of Tasmania you may have a formal email address, as per the staff instructions below.

Staff: Your email address will usually be Firstname.Lastname@utas.edu.au. If you have a formal email address that does not contain utas.edu.au (eg, if you have an AMC email address) you will need to use the instructions for students above.

If you are unsure of your University of Tasmania email address, please call the Service Desk on (03) 6226 1818

PASSWORD: For all devices enter your University of Tasmania password as the password.

3. Connect

Click on Connect or Join. If you are prompted to accept a certificate for clearpass.its.utas.edu.au click on Accept, Continue or Connect. Mac users may have to enter their computer username and password to allow the changes.

Android users please also check the following settings before connecting:

- EAP-method – PEAP
- Phase2 authentication – MSCHAPV2
- CA certificate – unspecified
- Anonymous identity – leave blank