MyPrint

Linux – Setup

Assumptions:
- Users have a good understanding of their Linux distribution
- Users have administrator / root access to their OS
- Instructions are based on using a GUI
- Users can install any required SAMBA and SMBclient packages
  You may need to modify /etc/samba/smb.conf to reflect the UTAS domain:
  Under [global] replace workgroup = WORKGROUP with workgroup = utas.ad.internal

PPD:
The supplied PPD has been preconfigured with all required device options and settings in accordance to the UTAS preferred print policy.

Suggested path to keep the PPD - /usr/shares/cups/models/Toshiba/MyPrint.ppd

Adding the Print Queue:

1. Open Printers and click on Add

2. Enter in the URI as smb://myprintqueue.utas.edu.au/myprint
MyPrint

3. Select the *MyPrint PPD* from the location it was saved in

4. Simply click on *Forward* as the options are pre-configured
5. Click on Apply as the name is pre-configured

6. Print a Test Page once completed

7. After printing a test page, an authentication prompt will appear. Enter in your UTAS Username and password as `utas\{username}`
Troubleshooting

You Receive an "Unable to Connect" Error:

- Check that the listed URI is smb://myprintqueue.utas.edu.au/myprint
- If the SAMBA dependencies aren’t installed, click on back until the URI screen and repeat the steps. This will then prompt for the installation of the required SAMBA packages.

No authentication prompt after clicking on "Print Test Page":

- The authentication prompt can sometimes take some time to display depending on the network load of the print server.

Print queue displays "NT_STATUS_ACCESS_DENIED":

- The authentication prompt hasn’t yet been displayed or has been cancelled. If the prompt was cancelled, please print another page or document and correctly authenticate with your UTAS Username and Password.