GUIDELINES FOR THE APPOINTMENT OF COMPLAINTS COMMISSIONERS

(Approved by Council 19 November 1999)

• The Deputy Vice-Chancellor appoints Complaints Commissioners
• There should be 3 or 4 Complaints Commissioners, appointed with reference to physical location, accessibility and gender balance
• Appointees will not be current employees of the University nor members of its Council
• Appointees will have a broad perspective and understanding of the procedures of the University
• Appointments will be for 2 years and can be renewed
• The Deputy Vice-Chancellor will determine conditions of appointment and will provide appropriate training as required
• The Complaints Commissioners will provide annual reports through the Deputy Vice-Chancellor to Council.