Finance Update July 2012

University Telephone/IPad tips and tools

Minimising Data Use on mobile devices

- Utilise a broadband usage counter – reset monthly from 2nd onwards

- Set email to manual retrieval

- Use Outlook Web Access (https://owa.utas.edu.au) instead of email client to check email

- Take advantage of eduroam when visiting Universities & CSIRO:
- (http://www.eduroam.edu.au)

- Avoid accessing image-intensive web sites
- Be aware of applications running in the background using up data

- Avoid opening large attachments on email unless using data free connection

- Do not loan device to other people including family/friends.

- If device lost/stolen report to Service Desk 1818 immediately – as Telstra can install a 28day temporary suspension.

- Avoid Tethering – using mobile as modem to laptop,
- if no choice have an adequate data plan.

NATIONAL USE

- All Calls FREE between University mobile-to-mobile

- Calls between Utas extensions and landlines & Utas mobiles are at standard rate.

- Utilise Free data using wifi hotspots: hotels, McDonalds etc

- Update on data usage on phones: send SMS to: 176 – text: use
- Telstra replies with an SMS

- Once exceeding your data allowance you will still operate but charged at a more expensive rate.
- Eg $10 per 10MB, $1,000 per 1GB

INTERNATIONAL USE

- All current plans are VOID for overseas use

- International Roaming is free must be installed for the device to work overseas – contact Service desk 1818

- Utas mobile-to-mobile free call facility is NOT available for overseas use.

- Data is very expensive, charged at standard rate:
- $15 per MB. $15,000 per 1GB

- Some pre-paid data plans are available for 22 selected countries – contact Service Desk, 1818

- Pre-paid Plan prices eg:
- 10MB x $29
- 30MB x $85
- 50MB x $160

- Without plans:
- $150, $450 & $750

- The International component of all Incoming Calls is also charged as well as Outgoing Calls.
- To see the call rates per country of Telstra preferred carrier:
- http://www.telstra.com.au/business-enterprise/business-products/mobiles/international-roaminf/pricing-compatability/index.htm

RECOMMENDATIONS

- Turn off 'Cellular Network' on the device

- Purchase pre-paid data card/sim in the country visited

- Utilise wifi hotspots & eduroam – check availability prior to travel.

- SMS is an economical option

- Skype is a cheap method if using local wifi

- If it is a must to have International Data Roaming, check to see if there is an available plan for the countries being visited - Service Desk 1818