

# **Student Suggestions, Issues and Feedback**

**The School of Accounting and Corporate Governance seeks your opinion and feedback on any of the services offered by the School, particularly in areas that you would like to see improved. To enable this, the School has introduced the following feedback options:**

## **Ombudsperson**

**The Ombudsperson who will help and advise you in cases of complaints or any issues with which you are having problems is:**

**Ms. Sue Conway  
Room D 111  
Launceston  
Telephone: 6324 3068  
Email: Susan.Conway@utas.edu.au**

**Discussions with Sue will be kept in the strictest confidence, unless you would like them to take up matters with other people on your behalf.**

## **Suggestion Boxes**

**The School has also placed Suggestion Boxes on all campuses to enable you to provide suggestions for improvement and informal feedback. Messages can be posted anonymously, but if you include your contact details, the School will respond to you directly.**

## **Formal Complaints**

**Any formal complaints or grievances should be addressed directly, and as quickly as possible, to Dr. Victoria Wise, Head of School, and she will take up the issues on your behalf.**

**If you have any problems or difficulties of any kind, please use one of these communication methods, so that the School can help find a solution for you as quickly as possible. Don't just worry about a problem – tell us, so that we can help you.**