

RESIDENT NEWS

April 2009

Managers Message

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I hope you all returned to UTAS safe and well after the Easter Break and that you managed to have some fun in between finishing off assignments. Please take the time to read through this newsletter as there are some important pieces of information contained in it that may answer some of your questions. We will be holding our first round of consultation forums / block meetings in the coming weeks – keep an eye out for the posters.

Go Hawks!
Tania Harvey
Manager,
Accommodation Services - Launceston
Tania.Harvey@utas.edu.au



Spot the Difference – 10 to find



Welcome usb

2009 academic year residents have received a 'Welcome usb' containing 2gb of storage with the UTAS Accommodation Services logo imprinted.

Three AS pdf documents are able to be viewed on the usb:
the AS Residency Agreement;
the AS Handbook
and
how to do Online Maintenance Requests.



RSO Graham would like to remind you to refer to your usb pdf documents for information about communal living.

Position Vacant:

We have Tutor positions available for the following subjects:

Statics
Psychology
CAD and Drafting
Resistance and
Propulsion
English 1A
Cellbiology

If you have a distinction average and a few spare hours a week please sign up at the Accommodation Office. These positions pay \$20 per hour

tania.harvey@utas.edu.au

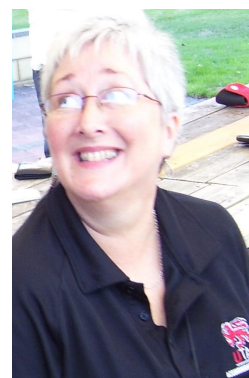
These are paid positions with Accommodation Services

Easter Break

Welcome back from your Easter Break. It's time to hit the books again.

Anzac Day – Get Involved

Lest we forget. On Saturday 25th April the ANZAC Dawn Service is held in Launceston City. Accommodation Services provides a bus to the Dawn Service leaving from the bus stop outside Kerslake at 5:30am, upon your return you will be able to obtain breakfast at SALTZ Restaurant/Cafe. To be eligible for the breakfast voucher please sign up at the AS Office – places are limited.



AS Ball Committee

Every year we hold a resident ball. If you would like to be involved in organising this years 'Ball' please email **RSO Wendy**.

Wendy.Lee@utas.edu.au

From the Office

Direct Debit – Your Direct Debit does not automatically switch over from year to year, so if you were on DD in 2008 you will need to update your details for 2009 before DD can commence. Thanks **CSO Lisa**



2nd Semester Offers

If you only applied to stay with Accommodation Services for one semester your contract will be up on the 27th June. If you wish to continue your stay with us in semester 2 you need to contact the AS office immediately as places are limited.



CSA Hayley would like to remind residents that the mailing address for all residences is:

Locked Bag 1367

Launceston

TAS 7250

Mail can be collected weekdays from the mail room situated next to the AS Office

UTAS Security

UTAS Security regularly do rounds around and within residential buildings.

If a UTAS Security Officer, RSO or other Accommodation Services staff member asks you for your student ID you must present this, refusing to do may result in you being asked to leave AS and UTAS premises.

Alcohol on campus

Please be advised that if you are walking around campus with open containers of alcohol you may be fined by the Licensing or Tas Police. The only licensed area is the UniBar and you may only consume alcohol in this area during operating hours and then only alcohol that is purchased at the bar. Taking your own alcohol into this area will result in you being fined by Tas Police.



Maintenance Officer Brett would like to remind residents that if your electronic door lock flashes orange you should log a maintenance report to have the batteries replaced.

Quiet Hours

Quiet hours – after 8:30pm it should be quiet enough to study, after 10:30 pm it should be quiet enough to sleep. During exam times we extend quiet hours to ensure that individuals are able to study in peace and quiet. Please consider others and ensure that you monitor your own noise levels, if someone is playing music, has the TV turned up or is talking loudly please firstly ask them to adjust the volume, if this is unsuccessful please call the RSO on duty.

Block Meetings

In the upcoming weeks you will receive notification of when your block /area will be required to attend a consultation forum. These forums are used to pass on information from AS and update you on happenings. There will also be an opportunity for you to raise issues and concerns about what is happening in residence or get answers to specific questions. The forums will be run by the RSOs – look out for posters advertising a meeting near you!

Answers to Spot the Difference



RSO Jas would like to point out the 10 differences:

1. Clock.....
2. Down light.....
3. Visa sign upside down.....
4. Extra smoke detector.....
5. Extra pole.....
6. 'o' changed to 'd' in Accommodation.....
7. dot from 'i' missing in Services.....
8. Left ceiling light wider.....
9. Extra book on counter.....
10. Missing paper racks on left.....

Maintenance Officer Rodders

would like to remind you that your student ID number is your username when logging a maintenance request. I don't know your password, because that is secret. The CSO's in the office will help you if you don't know your password.



CSO Fiona presents

Some Helpful Acronyms

AS – Accommodation Services

CSO – Customer Service Officer -

In Launceston - Lisa, Lynda, Fiona and Hayley

CSOs are available during office hours to answer your enquiries

RSO – Residential Support Officer –

In Launceston – Wendy, Jason, Graham and Natalie

RSOs are available after hours and at weekends to assist you