

Disputed Transactions

- Only 30 days from Statement Date to dispute the transaction/s with the bank
 - Please fill in the forms and email or fax
- Regularly review BCMS transactions
- If you dispute a transaction because you did not authorise it, your card **WILL** be cancelled.
- If travelling please carry an alternative spare card
- Do not let your card leave your possession, go with the card to pay & swipe if you can
 - Skimming devices are every where (back pockets, behind counters etc.)



Other

- When overseas and given the option, please use AUD
 - Selecting a foreign currency incurs the additional International Transaction Fee of 2.5% of the AUD conversion amount
- Pins will soon become compulsory, go to the branch and organise a pin 😊
- You can now re-set your own password
- Any issues with new version please contact Credit.Cards@utas.edu.au or 3780

Licensee :	<input type="text" value="Uni Tas"/>
Username :	<input type="text" value="jmurray"/>
Password :	<input type="password" value="*****"/>
	<input type="button" value="OK"/> <input type="button" value="Reset"/> <input type="button" value="Reset Password"/>