

Installing Cmsip Reports

Also known as *Bear Reports*.

Requirements:

Bear Reports:	Version 2.0.4
Software:	\\itsbyfs3\software\licensed\Bear Solutions
Supported OS:	Windows 2000, XP.

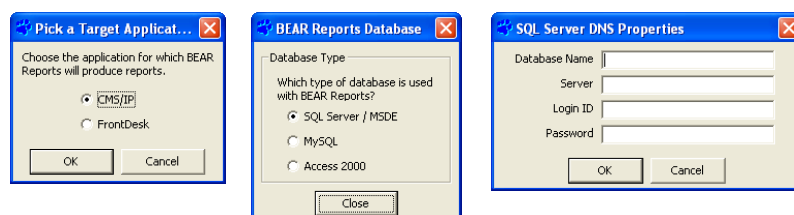
Installing

- 1 Log in with administrative privileges.
- 2 **IMPORTANT:**
Uninstall any old versions of Cmsip Reports. Manually delete any *Reports* stuff left behind in *Program Files* and the *Start Menu*.
- 3 Double-click *BearReports.reg* to add it to the registry.
- 4 Run *setup.exe*.
- 5 Accept all the defaults until install is complete. If offered a *Repair* option instead, use that.
- 6 Run *Install ALL Custom Reports.bat*. This will install the UTAS custom reports, and add some shortcuts to the Start menu.
- 7 The software needs write access to *[HKEY_LOCAL_MACHINE\SOFTWARE\BEARs]*. If the computer has restricted registry permissions, you may need to start *regedt32* and give *Users* and *Power Users* modify access to those parts of the registry.

Custom Reports

Note that Custom Reports are updated and expanded from time to time. These updates and additions will not appear on the installed cmsip Reports unless the *Update ALL Custom Reports* shortcut in the *BEARs* menu group is run.

Troubleshooting



Above dialogs appear (in sequence shown)

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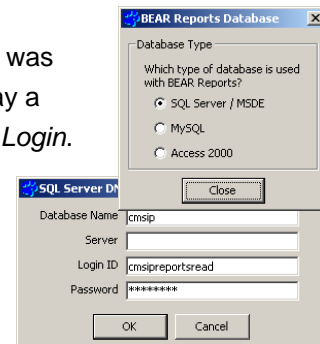
Either the software cannot write to the registry, or step 3 has been missed. Repeat Steps 3 and 7.

Login Trouble

Under certain circumstances – such when the last login was cancelled – Cmsip Admin and Cmsip Reports will display a *Database Type* window instead of the normal *Operator Login*. Click *Close*, and the *SQL Server DNS Properties* will appear.

Leave the existing text alone, and type ***cmsip.its.utas.edu.au*** into the empty space.

Click *OK*, and the *Operator Login* will appear.



CMS/IP Assistance

The CAPS technical expert is John Curran X3989.

Document control details

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