

**Important:** You cannot use eduroam whilst at UTAS with a UTAS username/password

## eduroam User Documentation

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It should be noted that only visitors to UTAS can use eduroam at UTAS. UTAS members should use UConnect instead. Long term visitors to UTAS should consider getting a UTAS logon and password, rather than constantly using eduroam.

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### ***eduroam Instructions for UTAS members:***

Windows (XP/Vista) users need to use software like “SecureW2” or “Intel Pro Set” because these programs allow setting of the outer identity. The standard Windows networking does not allow you to do so.

Macintosh users do not need additional software as the outer identity can be set in the 802.1X settings in the advanced network settings. Select PEAP or TTLS, then properties, and enter the value there.

Outer identity should be: [firstname.lastname@utas.edu.au](#).

For security reasons users should use text before the ‘@’ symbol that is not the same as your real login username.

As for the actual wireless settings to be used at the VISITING institutions, users may need to refer to the eduroam documentation at the VISITING institutions. Normally, it will be 801.x/WEP and TTLS I or WPA with PEAP. It is fully controlled and determined by the VISITING institutions IT department. You should be familiar with how to change your eduroam settings.

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### ***eduroam Instructions for Visitors to UTAS:***

The eduroam network is available in many areas of UTAS and uses WPA2 and AES encryption. It supports the use of TTLS or PEAP for authentication back to home institutions.

You must use software “SecureW2” or “Intel Pro Set” when using Windows, to configure your outer identity to be the correct form for your home network, like [firstname.lastname@homeuni.edu.au](#).

Macintosh users need to set their identity in the advanced network settings.

**IMPORTANT:** UTAS does not provide support for configuring of laptops for eduroam visitors. Under eduroam policy, the first point of contact for eduroam issues is the helpdesk of the HOME institution, not the visited (UTAS) one.

<http://www.eduroam.org/>

<http://www.aarnet.edu.au/Content.aspx?p=129>

<https://wiki.aarnet.edu.au/display/eduroam/For+End+Users>

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