

What is iPass?

iPass is a global roaming Internet Service Provider. It offers users the ability to dial in to the Internet on a local number across a large range of countries around the world. ITR believe that this will deliver significant savings in terms of telephone charges and a reliable connection to the University resources.

ITR in no way endorses this product or claims that it has the most reliable and cost effective in all countries however, iPass has been chosen to be ITR's preferred provider after extensive pricing comparisons with other providers based on real UTas billing charges.

How iPass works.

The iPass client is installed on the laptop and this "dialer" offers the user the choice of country, state/territory and city. This dialer is automatically updated when logging on to iPass.

The user chooses the appropriate details and a choice(s) of phone numbers is supplied. In general the first number on the list will be the busiest and may not always connect, simply try one of the other numbers if given the choice.

General Issues.

- If the computer is unable to get on to the Network, check that the telephone line is correctly plugged in and that the wall socket is the appropriate one for a modem; it must be an analog line. (If unsure check with on-site staff).
- If staying in a hotel or other institutions remember to include the 'outside line' digit before dialing the iPass local number.

Note: A premium will be applied to telephone call charges by your hotel.

iPassConnect netROAM Software Usage guide

1. Double click on the “iPassConnect netROAM SP” icon



iPassConnect
netROAM SP

2. Select a “Country” of your current location
3. Select a “State” or “Territory” if available
4. Select a “City” is available

* NOTE: You may select All-Cities if available which is either the cost of a local or a Free Call number

Select any number that appears from your selection

NOTE: Please add a 0, (or appropriate number if not a 0) before the number if dialling from a hotel or through a PABX system etc.

NOTE: All usages charges will apply and will be required to be paid by your department.

NOTE: Some countries (and some areas within countries) still do not support “Tone” dialling. Many Developing Countries fall into this category. By default, set to Tone. If the dialling fails, attempt “Pulse” setting. This can be found by Clicking on the “Option” menu and select “Dial Properties...” within the iPass software.

Pricing guide as at 12/11/2003 (Pricing is in **US Dollars** and can change without notice)

Australia	USD\$1.50 p/hour
UK (Toll Free)	USD\$13.20 p/hour
USA (Toll Free)	USD\$12.00 p/hour
USA (With toll)	USD\$2.40 p/hour
Asia Pacific 1	USD\$6.00 p/hour (China, Hong Kong, India, Indonesia, Japan, New Zealand, Malaysia + More)
Asia Pacific 2	USD\$9.00 p/hour (Bangladesh, Cambodia, Fiji Islands, Guam, Macau, Mongolia + More)

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