Student Advisers

Who we are
Student Advisers are support staff who assist students across the various UTAS campuses, including those studying by distance. International Student Advisers support undergraduate and postgraduate international students.

What we do
The role of a Student Adviser is to ensure you have a smooth transition to university life and find the support you need. We can support you to manage any issues that may be impacting on your studies. If you’re facing an issue with time management, academic adjustment, study issues, navigating systems or processes, stress, financial problems, housing problems, relocation issues, physical or mental health or relationship issues you can get in touch with your Student Adviser to discuss this. Student Advisers can help you identify the main issues and find solutions, and get you to specialised support if needed. For international students, the International Student Advisers can assist if you need help understanding University policies and procedures or accessing services and information. They can also assist you with personal circumstances affecting your studies, such as homesickness or finances, as well as any issue you may have with communication, cross-cultural or social adjustment difficulties.

How to contact your Student Adviser
You can call or email your local Student Adviser using the contact details below, or for simple questions you can get in touch with the team via Facebook at: www.facebook.com/UTASLife

If you would like to make an appointment you can do so online using the AppointmentHub portal at www.utas.edu.au/appointments. Appointments are offered face to face, by phone or via Skype. Once an appointment is made with your nearest Student Adviser you will receive an email confirming the appointment time and location (if meeting in person).

Contact details

Hobart
Arts (excl. Fine Arts), Psychology (and combined Law)
CALE.AdviserHbt@utas.edu.au
• 6226 6633 • 6226 2278

Business (and combined Law)
CoBE.AdviserHbt@utas.edu.au
• 6226 1916

SET (and combined Law)
COSE.AdviserHbt@utas.edu.au
• 6226 1916 • 6226 1993 • 6226 6633

Health
COHM.AdviserHbt@utas.edu.au
• 6226 1993

Law
CALE.AdviserHbt@utas.edu.au
• 6226 6633 • 6226 2278

Fine Arts and Conservatorium
CAM.AdviserHbt@utas.edu.au
• 6226 1993

Bachelor of Dementia Care
DementiaCare.Support@utas.edu.au
• 6226 6911
Launceston
Inveresk Campus (all courses)
Inveresk.Adviser@utas.edu.au
• 6324 3105
Arts (excluding Inveresk)
CALE.AdviserLtn@utas.edu.au
• 6324 3105
AMC
COSE.AdviserLtn@utas.edu.au
• 6324 9701
SET (excluding Inveresk)
COSE.AdviserLtn@utas.edu.au
• 6324 9701

Crable Coast
Adviser.Burnie@utas.edu.au
• 6430 4904

International Student Advisers
English Language Centre, Undergraduate, Postgraduate (Coursework or Research)

Hobart
All degree programs, including ELC and HDR
ISA.Hobart@utas.edu.au
• 6226 7836 • 6226 6633 • 6226 1901
Launceston
All degree programs, including ELC and HDR
ISA.Launceston@utas.edu.au
• 6324 3506

Sydney
Sydney.Adviser@utas.edu.au
• 02 8572 7953

Please note that if you are looking for information about your course pathway options you can contact your Course Information Officers directly at www.utas.edu.au/enrolments/enrolment-advice

Personal Information

We collect some statistics when you visit us so we can keep track of the issues that students have in their first and later years at uni. We also record notes on your visit that we can look up when you next visit us. Your personal information is collected by the Student Centre on behalf of the University of Tasmania to assist you with your adjustment and progress at university. Your personal information will only be used for this purpose and will be disclosed only to employees of the University who require the information to properly carry out their duties. Providing this information allows you to receive our full range of support services.

The University will ensure that your personal information is not used for another purpose or disclosed to third parties without your consent unless such disclosure is required or permitted by law. Personal Information is managed in accordance with the Personal Information Protection Act 2004, and the University of Tasmania’s Personal Information Privacy Policy.

For information on how your information is used or stored, or to access your personal information, visit www.utas.edu.au/privacy or contact the University on 03 6226 2697. Under the Right to Information Act 2009, you have the right to request access to your personal information held by the University.