LIBRARY SURVEY 2018

4239 RESPONSES

STUDY AREA

- Arts: 19%
- Health: 30%
- Law: 4%
- Education: 7%
- TSBE: 11%
- AMC: 4%
- SET: 18%
- Other: 8%

- Undergraduate: 59%
- Domestic: 79%

WHY YOU USE THE LIBRARY

- Relax/Chill: 22%
- Quiet Study: 67%
- Use Computers: 35%
- Assignments: 58%
- Group Study: 42%
- Borrow: 49%
- Use WiFi: 35%
- IT Help: 14%

WHAT WE'RE DOING RIGHT

- Wireless access
- Accurate answers to enquiries
- Opening hours
- Provision of resources
- Remote access to resources

WHERE WE CAN IMPROVE

- Computer availability
- Group study space
- Quiet spaces
- Anticipate client needs & inform about services

HOW YOU WANT US TO COMMUNICATE

- UTAS EMAIL: 93%
- Library website: 80%
- Student newsletter: 59%
- Subject guide: 54%
- News @ UTAS: 53%

CREATED BY UNIVERSITY OF TASMANIA LIBRARY