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## Purpose

This procedure describes how international student fees are administered and managed in accordance with legislative requirements, including:

- a) How fees are set and published
- b) How tuition fees are charged and calculated
- c) How students can make payment, and
- d) How fee sanctions, cancellation of enrolment and long-term debt processes are managed.

## Applicable governance instruments

Instrument	Section	Principles
<i>Student Fees Policy</i>	1 Student Fees	1.1-1.3
<i>Education Services for Overseas Students Act (2000)</i>	Division 2, Part 26 (Tuition Fees)	N/A
<i>National Code of Practice for Providers of Education and Training to Overseas Students (2018)</i>	Standard 2 (Recruitment of an overseas student) Standard 3 (Formalisation of enrolment and written agreements) Standard 8 (Overseas student visa requirements)	N/A

## Procedure

### 1. Background

The University's *International Student Fees Procedure* provides a contemporary, informative, and transparent approach to how international fees are set in a price sensitive market and how the collection of fees from international students is managed to ensure compliance with legislative requirements.

In accordance with legislative requirements, the University requires all international students who are enrolled in a course to pay their fees up front.

Students are responsible for paying their fees by the due date for each study period. As part of the requirements set by the Department of Home Affairs, the University is required to report a student who does not pay their fees.

The international fees outlined in this procedure relate to Tuition, Student Services and Amenities Fees and Overseas Student Health Cover.

This procedure applies to:

- International students

This procedure does not apply to:

- Domestic Commonwealth Supported and Full Fee-Paying Students (see *Domestic Student Fees Procedure*)
- Fee Waivers and Discounts (see *Student Fee Waiver and Discount Procedure*)

### 2. Setting and publishing fees

- 2.1. Overseas Student Health Cover (OSHC) fees are set by the University's contracted health care provider Medibank Private. A schedule of rates is provided to the University annually and the University is responsible for charging and collecting OSHC on behalf of Medibank Private.
- 2.2. Student Services and Amenities Fees are a fee which is used to provide services, experience and resources all students can access. These are set by the Commonwealth including the maximum rate the University can charge. See *Student Services & Amenities Fees Procedure*.
- 2.3. Tuition fees for the next academic year are set by the University between May and October.
- 2.4. The Director Student Systems and Administration will convene a fee setting working group consisting of key stakeholders (or their nominees) with appropriate expertise. The Fee Setting Working Group will:
  - a) review the current year's CRICOS registered course fees for international students (including transnational education) giving due consideration to whether any adjustments are required, and
  - b) set fees for courses which are competitive and compliant with relevant legislation, guidelines issued by the Commonwealth, and in accordance with this section.
- 2.5. In reviewing and setting international tuition fees, the Fee Setting Working Party will apply the following principles:
  - a) Tuition fees will be set at a course level and based on a standard full-time enrolment load of 100 credit points per year or 50 credit points per standard semester.
  - b) Tuition fees will be priced at an amount no less than the amount charged to a Domestic Full Fee Paying student enrolled in the equivalent course.
  - c) Student Services and Amenities Fees are included in the tuition fees charged to international students. These fees are not charged separately.

- d) Where a program is offered in partnership with one or more providers and where a single fee level for such courses is to apply across multiple providers, the fee for these courses will be determined in consultation with the participating providers.
  - e) Tuition fees for students studying offshore with Transnational Education Partners will be reviewed annually and set according to the rates agreed in the Memorandum of Understanding between the University and its partners.
  - f) In setting international fees, consideration will be given to:
    - i. University and College strategic and operational plans
    - ii. fees charged for other equivalent courses offered by the University and by other Australian universities,
    - iii. the nature and size of the potential market for courses and expected competition for students from similar course, and
    - iv. the University's financial position.
  - g) Unless approved otherwise, the full average cost of delivery of each course is expected to be recovered, taking account of the following:
    - i. an estimate of costs, including academic and other staff time, services, materials, equipment and facilities, calculated as the apportioned rather than marginal costs
    - ii. modes of delivery, and
    - iii. expected enrolments in the course.
- 2.6. The Working Group make recommendations in writing to the Deputy Vice-Chancellor International to either increase, decrease or roll-over fees.
- 2.7. The Deputy Vice-Chancellor International will table a schedule of standard international course fees and recommend endorsement by the Markets & Revenue Working Group and then final approval by the Vice-Chancellor.
- 2.8. Following approval of the schedule by the Vice-Chancellor, the Student Systems and Administration Team will publish the fees on the University's website.

### 3. Calculating and charging fees

- 3.1. Students will be charged the published fee for their commencing year of study and will be subject to calendar year increases as a continuing student.
- 3.2. Students who change courses or undertake higher level studies will be required to pay fees applicable to students commencing in the same year in that course of study.
- 3.3. Fees for international students will be calculated based on the following:
  - a) For coursework students, published tuition fees are based on a standard full-time enrolment load, which usually equates to 100 credit points per year. If a student's enrolment load is more or less than a standard full-time load, the tuition fee will be adjusted pro-rata as follows (excluding students enrolled in a Study Abroad Program):
    - i. Annual course fee / by number of units in a standard full-time enrolment load x number of standard 12.5 weighted units student enrolls in.

*Example 1:* a Bachelor of Arts student has an annual course fee of \$31,950. The standard full-time load for this course is 8 x units, but the student will enrol in 6 x units in their first year.  $\$31,950 / 8 \text{ units} \times 6 \text{ units} = \$23,962.50$ .

*Example 2:* a Bachelor of Nursing (Accelerated) student has an annual course fee of \$33,950. The standard full-time load for this course is 12 x units, but the student will enrol in an overload of 13 x units in their first year.  $\$33,950 / 12 \text{ units} \times 13 \text{ units} = \$36,779.15$
  - ii. Adjustments will be made for annual course fees with units of different weightings.

- b) For higher degree by research students, the tuition fee is based on the number of days of candidature in each half-year period (1 January to 30 June and 1 July to 31 December).
- c) For students enrolled in a Study Abroad Program, a flat rate tuition fee will be published annually in the fee schedule for each semester of enrolment.
- d) For students enrolled cross-institutionally:
  - i. International students enrolled at the University of Tasmania and undertaking approved studies offered by another institution will be required to pay the tuition fees that apply to that institution.
  - ii. International students enrolled at an institution other than University of Tasmania and undertaking approved studies offered by University of Tasmania, will be required to pay the tuition fees for cross institutional study.

#### 4. Payment of fees

- 4.1. Commencing students are required to pay a deposit at the time they accept their course offer. The amount payable consists of the tuition fee amount for the first study period and overseas health cover for the length of their student visa. OSHC is payable only if students choose to have their OSHC policy arranged by the University. Students may choose to arrange their own policy through a separate health care provider.
- 4.2. All other tuition fee payments for subsequent study periods are due by the payment due date published on the University's [Key Dates](#) page (normally 14 days before census date).
- 4.3. The following options are available for the payment of fees:
  - a) Student makes payment
  - b) Sponsor (third party provider) makes payment on behalf of the student
  - c) Fees are discounted by the University

#### **Student makes payment:**

- 4.4. Students are responsible for payment of tuition in full by the due date of the relevant study period as a condition of their enrolment. Students can access their invoice for the relevant study period through [eStudent](#).
- 4.5. The Fees Team will send email and SMS reminders to all students with outstanding fees between the start of the study period and the due date.
- 4.6. If the fees remain outstanding and the student has not requested an extension (see 4.13 and 4.14), the student will be sent a final reminder known as a *Notice of Intention to Report* (NOIR) and SMS reminder. Students will have 20 working days from the date they were sent their notice to either pay their fees in full or to appeal the notice (See *Appeal Against Notice of Intention to Report a Student to the Department of Home Affairs Procedure*).

**Sponsor (third party provider) makes payment on behalf of the student**

- 4.7. Students may have their fees paid by a third-party provider (for example student's scholarship provider).
- 4.8. Sponsor arrangements must be set up by a College or Division of Future Students using a formal agreement (i.e MoU, Deed of Agreement) or a financial guarantee.
- 4.9. Sponsor invoices are generated by the Fees Team after the census date for each study period and sponsors are responsible for paying the fees outlined by the due date on their invoice (normally 28 days).

**Fees discounted by the University**

- 4.10. An international student may also receive a reduction of their fees. These are pricing incentives which generally range from 10%- 50% and can be awarded based on:
  - a) academic merit (e.g. Dean's Merit Scholarship 50% or Tasmanian International Scholarship 25%)
  - b) targeted eligibility criteria including citizenship (e.g. ASEAN Scholarship 15%), or
  - c) alumni arrangements (e.g. Postgraduate Alumni Scholarship 10%).
 Further information regarding pricing incentives and discounts for international students can be found [here](#) or in the *Student Fee Waiver and Discount Procedure*.
- 4.11. Discounting arrangements are assessed by the Future Student Journey Team during the admission process and applied to the student's record by the Fees Team.

**Payment Extensions**

- 4.12. International students who are unable to pay by the due date may request an extension. Extensions are available for Semesters 1 and 2 and accelerated study periods. Payment extensions cannot be granted for other study periods.
- 4.13. Extensions are requested via [Student Forms](#). The Fees Team will grant an extension if there are compassionate and compelling circumstances (e.g. illness, injury or death of the student or their immediate family member, severe or unexpected financial hardship). Extensions will be up to 4-weeks.

**5. Management of overdue fees**

- 5.1. If a student does not pay their fees in full by the due date, the University may impose a sanction. A sanction is a formal notation on the student's record and will prevent students from:
  - a) viewing their results
  - b) requesting a copy of their academic transcript
  - c) graduating.
- 5.2. The fee sanction will be removed if a student pays their fees in full.
- 5.3. If a student has still not paid their fees in full by the due date or date outlined in the NOIR, the University may cancel a student's enrolment. Cancellation of enrolment can only be reversed in the following circumstances:
  - a) The student makes full payment within 7 calendar days from the date they receive their cancellation notice. The student must email [U.Connect@utas.edu.au](mailto:U.Connect@utas.edu.au) with a copy of their receipt once payment has been made.
  - b) Where the University has made a procedural or administrative error.

- 5.4. In all other circumstances, the Fees Team will notify students in writing of their cancellation and will provide them with available options including referral to a Student Adviser.
- 5.5. The Fees team will update Student Management and record a cancellation comment on the student's record which will prevent students from re-enrolling until the debt is paid in full.
- 5.6. The Fees Team will report all final cancellations of enrolment for non-payment of tuition fees to the Future Students Executive Team, Finance and International Compliance.
- 5.7. International Compliance will cancel the Confirmation of Enrolment and notify the Department of Home Affairs that the student's enrolment has been cancelled.
- 5.8. After cancellation of enrolment, students wanting to continue studying with the University will need to apply for a new course offer for the next available intake.
- 5.9. If a student who has outstanding fees withdraws from their course or does not re-apply, the Fees Team will apply a sanction which prevents the student from re-enrolling until the debt is paid in full.

#### **Long term debt management**

- 5.10. Where all efforts have been made to recover monies payable to the University, the matter may be referred to a debt collection agency.
- 5.11. After all avenues of debt collection have been taken or it is not economically viable to pursue a debt, the Manager Student Administration will request the Chief Financial Officer's approval to write the debt off.
- 5.12. A debt write off does not constitute settlement of the debt. The University reserves the right to reinstate the debt at a future time. Any sanctions or penalties that existed prior to writing off the debt will remain and can only be removed if the student pays the debt in full.

#### **Related procedures**

*Appeal Against Notice of Intention to Report a Student to the Department of Home Affairs Procedure*

*International Student Refund Procedure*

*Domestic Student Fee Procedure*

*Student Fee Waiver and Discount Procedure*

**Versions**

<b>Version</b>	<b>Approval Authority</b>	<b>Responsible Officer/s</b>	<b>Approval Date</b>
1	Vice-President, Strategy, Marketing and Finance	Director Student Systems and Administration	30 May 2022

REPLACED