The International Student Barometer (ISB) tracks and compares the decision-making, expectations, perceptions and intentions of international students studying at universities. The 2018 ISB was administered to all enrollees international students studying at the University of Tasmania in April-June. The overall response rate of 25% was achieved, down 6% from the previous year.

**RESPONSE RATE**

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>University of Tasmania</td>
<td>33%</td>
<td>27%</td>
</tr>
<tr>
<td>National</td>
<td>25%</td>
<td>24%</td>
</tr>
<tr>
<td>Global</td>
<td>26%</td>
<td>26%</td>
</tr>
</tbody>
</table>

**THE STUDENT EXPERIENCE**

87.4% of students who are satisfied with all aspects of their University of Tasmania experience, based on an individual question in the International Student Barometer.

**PROPENSITY TO ACTIVELY RECOMMEND THE UNIVERSITY**

39% of respondents indicated that they would actively recommend other potential students to apply to the University of Tasmania. This has increased from 2016, where 31% of respondents indicated that they would actively recommend studying at the University of Tasmania.

**KEY FINDINGS**

- **Areas of Most Satisfaction**
  - Chaplaincy or Multi-Faith provision: 2.8% (VAR)
  - Help to access health insurance: 2.8% (VAR)
  - Accommodation office support: 5.2% (VAR)
  - Personal tutors: 3.4% (VAR)
  - Transport links to other places: 19.7% (VAR)
  - Opportunities to learn (ICP candidates only): 11.6% (VAR)

- **Areas of Least Satisfaction**
  - Transport between university locations: 1.1% (VAR)
  - Transport links to other places: 10.5% (VAR)
  - Opportunities to travel (ICP candidates only): 9.0% (VAR)

The ISB asks respondents to rate their level of satisfaction with a wide range of university experiences. By comparing these satisfaction ratings with the national average, we can see where the University of Tasmania is performing above the national average and where we are performing below.

International students reported the highest levels of satisfaction with the support provided by the Accommodation Office on arrival, personal tutors, faith provision, assistance to get health insurance and the formal welcome to the University.

International students reported the lowest levels of satisfaction with transport links both to other places & between university locations, opportunities to earn money while studying and opportunities to travel*.